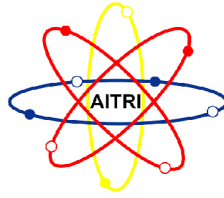




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**ASEAN
INSURANCE
COUNCIL**

13th ASEAN INSURANCE CONGRESS

BUILDING RESILIENCE
FOR A CHANGING
WORLD

7 & 8 SEPTEMBER 2022
KUALA LUMPUR, MALAYSIA



The insurance industry has seen an intense period of change in terms of the risks it is faced with and the changing demographic and customer needs. As we adapted to the new norms of doing business, working, learning and socializing, we are now faced with a world vastly changed from the pre-pandemic reality. The world as we know it is constantly in flux and there is no going back. But recognizing the nature of these changes is key to examining the current context in which we live, and the major changes to be expected in our future that should inform how we think of our industry and actions that we take today to build resilience.

This will be the thrust of our discussion at the 13th ASEAN Insurance Congress (“Congress”) organized by the ASEAN Insurance Training & Research Institute (“AITRI”), under the auspices of the ASEAN Insurance Council (“AIC”) with the theme Building Resilience for a Changing World. The Congress, held on 7-8 September 2022, returns this year as a hybrid event that will see insurance industry leaders, regulators, data scientists, risk management practitioners, environmentalists, sustainability management experts, solution providers and tech innovators converging in Kuala Lumpur to share their views on the opportunities and challenges in a post-pandemic world.

Over the course of 2 days at the Congress, discussions on the future of insurance, technological advancements that are rewriting the rulebooks, partnerships to spur innovation, digital transformation powered by leveraging data for success in an ever-changing landscape will take place. The race has begun for insurance and takaful players to adapt and keep pace with the forces of change and rising customer expectations while operating in an increasingly unpredictable risk environment.

For the first time this year, the Congress will be preceded by the ASEAN Insurance Masterclass on 6 September 2022. The Masterclass will consist of 3 separate workshops using case studies to discuss the topic of:

- New Digital Models and Digital Insurance
- Data Literacy Foundations for Leaders
- Turning Up the Heat - Climate Change, ESG and the Insurance Sector

Note: Congress delegates will enjoy preferential rates to attend the Masterclass.

ABOUT THE CONGRESS

The ASEAN Insurance Congress is organized by the ASEAN Insurance Training & Research Institute under the auspices of the ASEAN Insurance Council. The Congress is an avenue for insurance leaders from across ASEAN to meet biennially to share industry updates, latest trends and developments, market performance and views on issues impacting growth of the ASEAN insurance industry.

Current and relevant issues pertaining to the regional insurance industry are discussed from international and local perspectives. High level speakers are invited to share their knowledge, information and views with the delegates.

Delegates will have the opportunity to meet key industry leaders who are the Heads of Regulators, Presidents of Associations, CXOs, Board members, industry professionals and others within the insurance ecosystem.

THE AIM OF THE CONGRESS

- Forum for insurance professionals to network and exchange knowledge and experience.
- Platform for Insurance leaders and practitioners to share their knowledge, expertise and views on strategic matters and relevant issues to the insurance industry and to renew and strengthen their fellowships.
- Create greater appreciation of the challenges in ASEAN and local markets and endeavor to solve these problems in the spirit of solidarity.
- Instill a vibrant and dynamic force for the insurance industry to move forward.

WHY YOU SHOULD ATTEND THE ASEAN INSURANCE CONGRESS 2022?

- **Face to Face Networking**

The in-person touch we have all been missing is back. Shake hands, network, and build new connections with senior decision-makers and leaders at the Congress.

- **Exciting Speakers who are Leading Experts**

Keep up to date with the latest developments and innovations with insights from a selection of exciting, challenging and thought-provoking leaders.

- **By Insurers for Insurers**

Our conference program was created with our high caliber organizing committee of insurance leaders to make it relevant and meaningful for you to attend

- **Find New Partners**

Meet solutions providers that are changing the trajectory of the industry, hand-picked to provide you with the most impactful solutions, key use cases and invaluable thought-leadership.

- **Live Panels and Q&A Sessions**

Our expert speakers are on hand to answer your questions live so you can leave with answers to your most pressing, business-critical questions.

- **Array of Content**

While we will discuss the overarching challenges facing insurance, but we will also deep dive into the specific challenges facing different areas within the insurance industry for your benefit so you can leave with the specific answers you need.

- **Access to the ASEAN Insurance Masterclass**

Get preferential rates to workshop by leading experts on cutting edge topics that are shaping the future of insurance – Digital Business Models, Data Literacy Foundations for Leaders and Climate Change, ESG and the Insurance Sector.

TARGET AUDIENCE

The event is targeted at executives who are involved in strategic operations and directions of the company at various levels. They may be insurers, reinsurers, brokers, loss adjusters, service providers, and academicians.

PROGAMME AGENDA | 7 SEPTEMBER 2022 (Day 1)

8.00 a.m. – 8.45 a.m.

Registration

8.45 a.m. – 9.30 a.m.

Opening Ceremony of the ASEAN Insurance Congress

- Welcome Address by Mr. Suy Chantharong, Chairman of the 13th ASEAN Insurance Congress
- Opening Remarks by Ms. Shalini Pavithran, CEO of The ASEAN Insurance Training and Research Institute (AITRI)
- ASEAN Secretariat Keynote Address by Mr. Christian Wanandi, Chairman of ASEAN Insurance Council (AIC)
- Special Address by Mr Suhaimi Ali, Assistant Governor of Bank Negara Malaysia (BNM)

9.30 a.m. – 10.00 a.m.

Launching of the ASEAN Insurance Pulse

10.00 a.m. – 10.30 a.m.

Networking Break

10.30 a.m. – 11.30 a.m.

Panel Discussion

Future of Insurance

For insurers to keep pace, they must use technology to increase digital maturity across the customer journey and value chain. Technology alone won't drive sustainable competitive advantages. Partnerships, people, products, and processes will factor heavily into four themes that will shape the future of insurance.

Moderator:

Panelists:

1. *Mr Arup Chatterjee | Principal Financial Sector Specialist, Sector Advisory Service Cluster -FSG, sustainable Development & Climate Change | Asian Development Bank (ADB)*

11.30 a.m. – 11.50 a.m.

Presentation

Building Climate Resilience in the East Asia Seas Region

Ms. Aimee T. Gonzales | Executive Director | Partnership in Environmental Management for the Seas of East Asia (PEMSEA)

11.50 a.m. – 12.35 p.m.

Panel Discussion

Innovating in A Disruptive Era – Driving Growth with Innovative New Insurance Product

Moderator:

Panelists:

1. *Ms Hui Lin Chiew | Project Lead | Etherisc*
2. *Mr Steve Tunstall | Board Chair & Director, Compliance Risk, Technology and Insurance | Wadzpays*

12.35 p.m. – 12.55 p.m.

Presentation

International Sustainability Standards Board 's (ISSB) Standards on Climate-Related Disclosure and Insurers' Response

Mr. Shinichi Kishi | Chief Regulatory Expert | Manager at Sustainability Management & Development Department | Meiji Yasuda Life Insurance Company | Japan

12.55 p.m. – 2.00 p.m.

Networking Luncheon

PROGAMME AGENDA | 7 SEPTEMBER 2022 (Day 1)

2.00 p.m. – 2.45 p.m.

Track 1

Panel Discussion

Prospects & Challenges for the
Takaful Industry in ASEAN –
Tackling Fast Market Growth
Issues, Sharia Compliance
Issues and Future Challenges

Moderator:

Panelists:

1. *Mr. Erwin Noekman /
Executive Director / Asosiasi
Asuransi Syariah Indonesia
(AASI) / Indonesia*
2. *Mr. Hassan Scott Odierno /
Partner / Actuarial Partners
Consulting / Malaysia*

2.00 p.m. – 2.45 p.m.

Track 2

Panel Discussion

A New Era of Distribution:
Preparing For Rapid Change

Moderator:

Panelists:

1. *Mr. Youk Chamroeunrith /
Group CEO / Forte
Insurance / Cambodia*
2. *Mr. Iwan Pasila /
President Director of
BRI Life / indonesia*

2.45 p.m. – 3.05 p.m.

Track 1

Presentation

Risk Management and its
Evolution in the Digital Era
Dr. Piyawadee, ThaiRe

2.45 p.m. – 3.30 p.m.

Track 2

Panel Discussion

Driving Client-Centricity
and Product Innovation
Using Big Data

Moderator:

Panelists:

1. *Ms. Sharala Axyrd /
Founder / The Center of
Applied Data Science
(CADS)*

3.05 p.m. – 3.25 p.m.

Presentation

Climate Change

3.25 p.m. – 4.00 p.m.

Networking Break

4.00 p.m. – 4.45 p.m.

Fireside Chat

Diverse and Digital Talent: The Insurance Workforce of Tomorrow

4.45 p.m. – 5.00 p.m.

Wrap Up and End Of Day 1

PROGAMME AGENDA | 8 SEPTEMBER 2022 (Day 2)

8.00 a.m. – 9.00 a.m.

Registration

9.00 a.m. – 9.05 a.m.

Welcome & Opening Remarks

9.05 a.m. – 9.25 a.m.

Presentation

Transforming Health Care Delivery and Health Insurance Through Technology
While Keeping an Eye on Open Insurance-Related Risks

Mr. Pardjo Yap, CEO of Wide Technologies, Indonesia

9.25 a.m. – 10.10 a.m.

Panel Discussion

Reinventing the Claims Journey – Putting Customers at the Heart of Claims

Moderator

Panelists: (TBC)

10.10 a.m. – 10.40 a.m.

Networking Break

10.40 a.m. – 11.25 a.m.

Panel Discussion

New Horizons in Underwriting: Addressing the Opportunities and Challenges

Moderator

Panelists: (TBC)

11.25 a.m. – 12.10 p.m.

Fireside Chat

Leading in a Rapidly Changing World

12.10 p.m. – 12.20 p.m.

Wrap Up and Closing Session

12.20 p.m.

Networking Lunch

CONGRESS REGISTRATION FEES

Registration Fees	Early Bird by 15 August 2022	Regular Fee	
	Face to Face	Face to Face	Virtual
Fee per Person	USD318/RM1431	USD424/RM1908	USD106/RM477
Group Fee (Register 3 delegates or more from the same organization)	USD265/RM1193 per person		USD74/RM333 per person
ASEAN Insurance Masterclass (AIM) participants		USD212/RM954	USD53/RM239

Registration Details

- All fees including taxes
- Credit card and EFT payments are accepted.
- Registration fees include access to all sessions, including tea breaks and lunches.
- Accommodation is not included in the registration fee.
- Dress code: Business casual.

Cancellation and substitution

No cancellation of registration is allowed. However, substitution of delegates is welcomed. Kindly advise the secretariat of the change

Scan to registrar

<https://tinyurl.com/13th-AIC-Registration-Form>



CONTACT US

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